

Questions November 6, 2013

Q. We saw a notice in the paper that the County is offering the Coast2Coast Rx Card. I thought you already had an Rx Discount card. Is this a new one?

A. Yes, it is. We will be phasing out the current discount card program (NACo) and offering the Coast2Coast card because we feel it is a better value for our citizens. Basically the new discount Rx Card offers the same benefits as the other card with some additional benefits.

Some program highlights include:

- Savings up to 75% off at all major chain and independent pharmacies
- The card is FREE with no fees attached
- One card can be used by the entire family
- Works on most pet prescriptions
- Card does not expire and can be used as often as needed
- There are no health, age or income restrictions
- Save on dental, vision, hearing, veterinary, diabetic supplies, lab and imaging services.

Q. Why does the County want to offer an Rx Card?

A. We are always looking for ways to help the citizens of Union County and improve their lives. In these difficult economic times people are seeking ways to cut healthcare expenses. Prescriptions can be costly and people sometimes split or forego medications that are vital to their health. About fifty million Americans have no health insurance – primarily due to the cost. The Coast2Coast Rx Card has helped residents save tens of millions of dollars in prescription costs since inception of the program in 2004. The program is designed to assist uninsured and the underinsured and those whose prescriptions may not be covered under their existing insurance policy. The program can also assist those with high deductibles or healthcare Savings Accounts. Lastly, Medicare part D participants without supplemental coverage when they reach their “donut hole” should save money using the card.

Q. Who is providing the discount card?

A. Financial Marketing Concepts, Inc. of Ponte Vedra Beach, Florida (“FMC”) is the company providing this Rx discount card. For over 25 years FMC has been building relations to form a network of over 59,000 pharmacies, including major chains and independents, to provide discounted services.

Q. Are there any other additional benefits included with the Coast2Coast Card?

A. The Coast2Coast Rx Discount Card (www.coast2coastrx.com) also offers discounts on different health care services including dental, vision, veterinary, hearing, lab and imaging and diabetic testing supplies.

Q. What are the savings when using a Coast2Coast card?

A. A cardholder may save up to 75% on an individual prescription and annual savings could be up to 55%. Cardholders and their families can save up to 50% on their dental needs; an average of 10% - 50% on their vision needs; 35% on lab services and imaging tests and 50% off retail on their diabetic testing supplies.

Q. Are there limits on the use of the Coast2Coast card?

A. No. A cardholder and his or her family may use the card as often as needed and the card does not have a termination date. Family members include all dependents as well as grandchildren.

Q. Where can we get this card?

A. The card will be available at most participating pharmacies, government offices (including the courthouse), health facilities (Union County Health Dept.), Union County Library, and can also be printed online and view participating agencies at www.coast2coastrx.com.